

Wasdale Citizens' Panel

SUMMER 2024



Wadale and surrounding parishes

Ennerdale and
Kinniside

Borrowdale

Wadale Head

Wadale

Gosforth

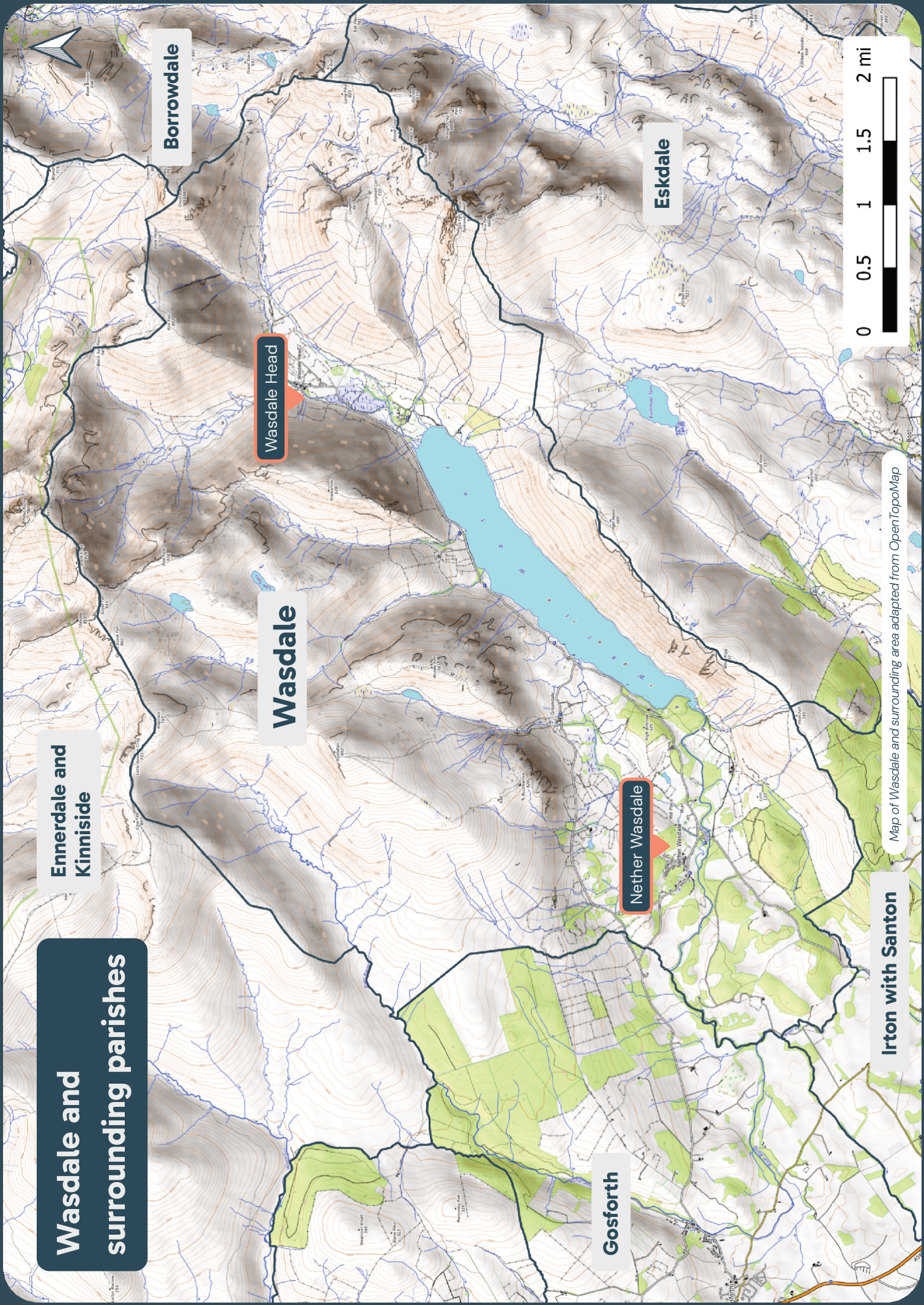
Nether Wadale

Eskdale

Irton with Santon



Map of Wadale and surrounding area adapted from OpenTopoMap



Acknowledgements

Thank you to project partners Action with Communities in Cumbria, particularly Carole Barr and Fran Richardson.

We would like to thank all the commentators, and all the members of Wasdale Citizens' Panel without whom this project would not have been possible.

About the authors

The recommendations of the Wasdale Citizens' Panel are reproduced here in their own words. The remaining content was written by Peter Bryant and designed by Rowan Harris of Shared Future. No legal responsibility can be accepted for any loss or damage resulting from the contents of this document. It does not necessarily represent the view of Shared Future in relation to any policy or projects.

About Shared Future

We are a community interest company working across the UK. Our aim is to provide an excellent service that makes a difference to communities and individuals and works towards a fairer, more equal society. Our mission is to move those we engage with towards greater individual and collective authority and autonomy, by supporting their ability to act wisely, confidently and in community with others. Since setting up Shared Future in 2009, we've built a team of experienced practitioners with a diverse range of skills. We work together on worthwhile and stimulating projects that reflect our personal values.

About Action with Communities in Cumbria

Action with Communities in Cumbria (ACT) is the rural and community development charity for Cumbria. It was established in 1948. It helps communities to plan for their future, develop projects, work with others, and influence and change policy.

To find out more, visit their website:

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Wasdale Citizens' Panel

All households in the Wasdale valley in West Cumbria received an invitation to join the Citizens' Panel, which was held over 7 sessions (23 hours) in the summer of 2024. 18 people attended. This report summarises the process and final recommendations of the Wasdale Citizens' Panel.

Background

The Wasdale Valley faces some very significant challenges due to the number of visitors it attracts. There have been many conversations over a long period of time on how the situation in the valley might be improved. The panel aimed to bring together a group of those who live and work in the valley to build on this work and answer the question: 'How do we get the best out of our visitors in Wasdale, so we thrive as a community?'

The panel was set up by Action with Communities in Cumbria (ACT), who were asked by the Lake District National Park to meet with Wasdale residents and explore options for improving visitor management in Wasdale. The panel was designed and managed by independent facilitators Shared Future based on the model of the Citizens' Jury or Assembly.

Who took part?

In April 2024 ACT staff members visited every household in the valley to hand deliver an invitation letter explaining the process and asking people to register their interest either online or by calling a freephone number. In addition everyone on the Parish Meeting email database was contacted and ACT staff members attended the May Festival to raise awareness. During the second session of the panel, members attempted to map all homes in the valley. They then volunteered to speak to their neighbours and encourage more to join the panel (especially to ensure there was representation from all parts of the valley as well as a range of backgrounds). A total of 18 people came to nearly all of the sessions (the mapping activity revealed approximately 118 people living in the valley).



The panel mapping the 'root problems' in the valley

What happened in the sessions?

The first two sessions were held on the evening of May 16th and during the day on Sunday May 19th. During these sessions panel members took part in a range of activities including:

Mapping: using a large map of the valley panel members identified difficulties, challenges and problems of life in the valley as well as the good things about living in the valley. Problem tree activity: to stimulate a conversation on what might be some of the root causes of some of the valley's problems. Power mapping: an attempt to identify who has the power to influence how the impact of visitors is managed.



Identifying positives and challenges of living in the valley



The panel then decided for themselves what might be the three topics that they should look at in more depth in the next three sessions. They decided together that they should be:

1. Traffic and parking
2. Litter, fly camping, toilets
3. How do we make sure the people of Wasdale are central to the way that future plans are made?

In keeping with a Citizens' Jury type process the next stage of the panel was for them to hear from, and ask questions of, a number of external people from different organisations. The panel came up with a list of things they'd like to hear more about and people and organisations they'd like to invite to present to the group.

In the sessions they heard from:

- Steve Ratcliffe (Director of Sustainable Development: Lake District National Park) (LDNPA),
- Gemma Procter (Sustainable Tourism Officer: Cumbria Tourism)
- Emma Moody (Lead Strategy Advisor, Recreation and Sustainable Transport: LDNPA).
- Alistair Kirkbride (Researcher visitor and resident travel and transport in rural areas)
- Tony Watson (Head of Visitor services: LDNPA)
- Neil Thirkell (Lead Ranger West Lakes: National Trust)
- Matt Buckland (Visitor Operations Manager: Loch Lomond and the Trossachs National Park)
- Daniel Holder (Ullswater SITU: Sustainable and Integrated Transport for Ullswater)
- Lorraine Smyth (Chief Executive: ACTion with Communities in Cumbria)

All the way through the panel sessions participants spent time with different members of the group, so encouraging learning and discussion from a range of perspectives in the valley. Sometimes panel members worked on their own, sometimes in pairs and sometimes in small groups

After each commentator presentation, panel members broke off into small groups to discuss what they had heard and develop questions for each commentator. These questions were then asked in a large group question and answer session. At the end of the session, participants were asked to write down things (on their own) they need to remember or ideas for recommendations. These were then shared in the two final sessions, when panel members wrote their recommendations.

The Citizens' panel statement and recommendations

In the final sessions panel members chose which topics to work on in small groups and then with the support of the facilitators wrote their own statement and recommendations. The Panel's statement is an overarching message that the panel wants people reading this report and the recommendations to know.

After the recommendations had been finalised they were written up and shared with all panel members so that they could vote on them and produce a prioritised set of recommendations.

The Wasdale Citizens' Panel produced 9 prioritised recommendations and a statement that was either agreed or strongly agreed by all but one of the eighteen who voted.



Panel Statement

The following statement was written by Panel members. An 80% threshold of support was set for inclusion in the report.

We are a diverse group of people (including residents, people in farming, hospitality, retail etc) who love, and depend on and shape our beautiful valley. Our valley is a working and living environment. It is an internationally recognised, rugged but managed landscape whose tranquility is so valued by us and our visitors.

We recognise the huge value of our visitors and the vital role they play in our livelihoods. We must take action to preserve the beauty of Wasdale at the same time as manage the increasing visitor numbers sustainably. Visitor pressure brings problems which need addressing, for example, traffic.

However, in deciding action we must be clear about how big these problems are and what impact they are having now, as well as in the future.

Those of us who live and work here understand the pressures on our valley and so we must be at the centre of decisions that affect Wasdale. We want to make sure that this becomes a reality. We are optimistic that we can make progress as a group that continues to meet, to ensure that the people of Wasdale are able to shape a future vision and positive solutions for the valley.

However for this to happen we must find ways for all in the valley to have a voice from all parts of the valley.

We want to work with others (such as the National Park and the National Trust) to make this a reality. We appreciate that resources are stretched, but believe that working together, so that we are at the centre of decisions, we will be able to help these and other agencies in their work.

Strongly Agree Agree Neither Agree nor Disagree



Recommendations

The recommendations are listed in rank order. Panel members were asked to vote on a scale of “strongly agree” to “strongly disagree” for each recommendation, with each vote worth the following number of points:

S. Agree	Agree	Neither	Disagree	S. Disagree
+2	+1	0	-1	-2

The points for each recommendation were tallied and the recommendations ranked accordingly.

Panel members were also invited to comment on the recommendations. These can be found in Annex A.



Recommendation 1: Toileting

1st | 29 Points

It is inexplicable that the major visitor attraction of Wasdale Head has no public toilet. It is a huge environmental and public health risk. It is an essential facility needed irrespective of how people travel, both now and in the future. Our preferred option is the unique opportunity to purchase the Old School House as a way to value this historic building and avoid any unnecessary, new development. We would like the building to be purchased by our new CIC. We have the challenge of raising funds but would like to swiftly explore imaginative options for funding.

We see the toilet as a shared building, for example a triage space for mountain rescue and visitor information. It could be source of income for valley projects in the future (ie charging for use).

We will seek to engage with other organisations necessary to successfully deliver this project. We would like to enhance facilities in other parts of the valley, but the immediate priority is Wasdale Head.

S. Agree	Agree	Neither	Disagree	S. Disagree
13	5	0	0	0

Recommendation 2: Making sure we can influence decision makers

=2nd | 30 Points

We will all benefit from better collaborative working with outside agencies (e.g. National Trust, Lake District National Park Authority, Cumberland Council, user groups etc) so that we are able to better use our unique knowledge of where we live.

The people of Wasdale must be central to decision-making to avoid an 'us and them' situation and must have direct access to key decision makers. We must be seen as an essential stakeholder.

For example, the Area Action Plan must be developed by both residents (via the community group described in Recommendation 1) and agencies, in a collaborative process.

S. Agree	Agree	Neither	Disagree	S. Disagree
13	4	1	0	0

Recommendation 3: Visitor information and education 1

=2nd | 30 Points

It is important that we decide or inform the messages that go to our visitors. We believe that clear, impactful signage, in suitable places will help visitors make good decisions. There should be a review of the content and location of all existing signage while we agree (with partners) an overall strategy and key messages in line with the unique natural landscape.

Signage should be welcoming, respectful of our place and co-ordinated to reinforce the same key messages.

S. Agree	Agree	Neither	Disagree	S. Disagree
12	6	0	0	0

Recommendation 4: Organising ourselves

=4th | 29 Points

There must be an independent local community group driven by local people open to all in the valley with an advocating role. This group is needed to articulate a collective voice for Wasdale valley and be at the centre of decision-making.

The structure of this group could be a Community Interest Company; we will decide this in due course.

The group will need to try and report back to as many people as possible in the valley as actions are decided. We would value being able to call on outside organisations if needed, and the work of this group must mesh with the Parish Meeting.

S. Agree	Agree	Neither	Disagree	S. Disagree
12	5	1	0	0

Recommendation 5: Enforcement

=4th | 29 Points

We want to be confident that enforcement action on illegal camping will be taken by the relevant authorities. The National Trust must be stronger on this, using meaningful financial penalties.

S. Agree	Agree	Neither	Disagree	S. Disagree
14	3	0	0	1

Recommendation 6: Visitor travel 1

6th | 24 Points

The Shuttle bus is a great asset. It would be strengthened if there was sustainable long-term funding (not temporary, short-term) and if the buses were more regular and reliable, running for longer hours (later at night).

The Shuttle bus needs to be better publicised so more people are encouraged to use it, with clearer signage, and it needs to be marked clearly as the 'Wasdale Bus' or 'Wasdale Explorer' for example. Visitors may also be encouraged to use the bus if live information was available.

There is also an issue about larger buses getting stuck. We would like to investigate the possibility of the service being more locally driven, in conjunction with various partners (learning from the Ullswater SITU model).

S. Agree	Agree	Neither	Disagree	S. Disagree
11	5	0	1	1

Recommendation 7: Visitor travel 2

7th | 22 Points

We are faced with a very difficult challenge; we are concerned about car parking and traffic but at the same time are extremely reluctant to limit the opportunity for others to enjoy our beautiful valley. Finding solutions to this challenge is very hard. However, we would like to better understand how one possible solution might work. We

would like an investigation into the pros and cons of a pre-booked car parking system similar to the one at Loch Lomond where people are able to pre-book car parking spaces online. We appreciate this is a complex issue which needs time to be explored in depth.

This system could include all local car parks (irrespective of who owns them), with a fair pricing mechanism and reasonable charges. Such a system would need to be coupled with adequate enforcement like in Snowdonia and a shuttle bus running at the same time. As part of the investigation, the impact of such a system on Wasdale Head would need to be clarified.

S. Agree	Agree	Neither	Disagree	S. Disagree
8	6	4	0	0

Recommendation 8: Visitor information and education 2

8th | 21 Points

There are opportunities to share good information with visitors before they arrive and once they are here. To be effective, visitor education needs to use several routes, which we will work on together:

- Refresh the existing website for the valley as a home for key messages for visitors.
- Booked visitors should get a welcome pack/link to the valley website for things to do and key messages. Encourage them as visitor ambassadors.
- Use Nether Wasdale village hall as an information point. (The Old School building at Wasdale Head could also be used as a visitor information point, if brought into community ownership.)
- Social media, linked to web presence and existing local networks, could include active work with 'influencers' (with Cumbria Tourism and the National Park)

S. Agree	Agree	Neither	Disagree	S. Disagree
8	8	0	1	1

Recommendation 9: Visitor levy

9th | 19 Points

To support improved infrastructure, we would like to explore existing examples of a visitor levy to understand the pros and cons and mechanisms, for collection, holding and spending any funds. (This could apply to 3 Peaks groups, for example.)

S. Agree	Agree	Neither	Disagree	S. Disagree
8	5	4	0	1

Annex A: Comments on the recommendations

During voting, panel members had the option to provide a comment next to each recommendation explaining their reasoning.

The following is a compilation of all comments on the recommendations, listed in rank order. Comments have been further divided into the five voting options. For example, a comment will be listed under 'strongly agree' if the panel member voted 'strongly agree'.



Recommendation 1: Toileting

1st | 29 Points

It is inexplicable that the major visitor attraction of Wasdale Head has no public toilet. It is a huge environmental and public health risk. It is an essential facility needed irrespective of how people travel, both now and in the future. Our preferred option is the unique opportunity to purchase the Old School House as a way to value this historic building and avoid any unnecessary, new development. We would like the building to be purchased by our new CIC. We have the challenge of raising funds but would like to swiftly explore imaginative options for funding.

We see the toilet as a shared building, for example a triage space for mountain rescue and visitor information. It could be source of income for valley projects in the future (ie charging for use).

We will seek to engage with other organisations necessary to successfully deliver this project. We would like to enhance facilities in other parts of the valley, but the immediate priority is Wasdale Head.

S. Agree	Agree	Neither	Disagree	S. Disagree
13	5	0	0	0

Strongly Agree

- Imagine a World Heritage Site without toilets!
- earlier comment

Strongly Agree

- As a member of WMRT I'm not sure what use the toilet will be. I think that needs further discussion with the team. In poor weather at the Head we would use the Hotel if an ambulance has been delayed. At Brackenclose we probably wouldn't carry a stretcher to the toilet if we were waiting for an ambulance. needs a bit more thought.
- Has anyone spoken to mountain rescue and are they interested? If not perhaps it would be better to remove that example and stick to more general uses
- Assumes a CIC and purchase of the Old School, not necessarily the solution. Limiting traffic, and/or expanding the parking at Brackenclose with bigger toilets and a bus to the Head are options.

Recommendation 2: Making sure we can influence decision makers

=2nd | 30 Points

We will all benefit from better collaborative working with outside agencies (e.g. National Trust, Lake District National Park Authority, Cumberland Council, user groups etc) so that we are able to better use our unique knowledge of where we live.

The people of Wasdale must be central to decision-making to avoid an 'us and them' situation and must have direct access to key decision makers. We must be seen as an essential stakeholder.

For example, the Area Action Plan must be developed by both residents (via the community group described in Recommendation 1) and agencies, in a collaborative process.

S. Agree	Agree	Neither	Disagree	S. Disagree
13	4	1	0	0

Strongly Agree

- Need to emphasise the importance of listening to the residents of Wasdale. As since the meeting things have happened that shouldn't have been acting on after this panel expressed concerns about it and others have been out and out ignored making myself feel ignored by the trust and park spokespeople that came along.
- Support from people such as ACT may be required at the outset to help ensure this collaboration is effective.

Agree

- Just that we need more sympathetic cooperation from those organisations

Neither

- I'm not sure about the word "must" all the time. Perhaps should.

Recommendation 3: Visitor information and education 1

=2nd | 30 Points

It is important that we decide or inform the messages that go to our visitors. We believe that clear, impactful signage, in suitable places will help visitors make good decisions. There should be a review of the content and location of all existing signage while we agree (with partners) an overall strategy and key messages in line with the unique natural landscape.

Signage should be welcoming, respectful of our place and co-ordinated to reinforce the same key messages.

S. Agree	Agree	Neither	Disagree	S. Disagree
12	6	0	0	0

Strongly Agree

- Signs should be robust enough to last for years and not look 'temporary' or easily removed or abused.
- Agree with signage done correctly, however it need to be done down the correct channels. Since the last meeting there has been signage put in place that has not been agreed on by the nether Wasdale commoners after discussion or vote, and one individual has took it upon there selves to agree it which is a huge issue. The partners involved (national trust and national park etc) need to be aware to check these decisions have been discussed and voted on by the commoners and this panel BEFORE acting and not taking the word of one person.
- Positioning of the signage must be carefully thought through and must itself not damage the SSSI.
- I have quietly ask some of our guests about signage, it would seem that once in their cars it takes a great deal to get them to change their plans.

Agree

- Can also be delivered at the old school at Wasdale head

Recommendation 4: Organising ourselves

=4th | 29 Points

There must be an independent local community group driven by local people open to all in the valley with an advocating role. This group is needed to articulate a collective voice for Wasdale valley and be at the centre of decision-making.

The structure of this group could be a Community Interest Company; we will decide this in due course.

The group will need to try and report back to as many people as possible in the valley as actions are decided. We would value being able to call on outside organisations if needed, and the work of this group must mesh with the Parish Meeting.

S. Agree	Agree	Neither	Disagree	S. Disagree
12	5	1	0	0

Strongly Agree

- Not sure that 'mesh' is the right word. You probably discussed this but I think 'work with' might be better?
- Perhaps our status as a Parish Meeting, because of our low number of registered voters, yet subject to large numbers of visitors and therefore demands on infrastructure needs addressing. Addresses next question.

Agree

- The primary role of the CIC would be the acquisition of the old school at Wasdale Head and turning this building into toilets/ triage room/ information centre to be run as a commercial operation. In addition, the CIC could act as the interface with LDNPA, NT and other groups/partner organisations.

Neither

- Not sure about "mesh with the Parish meeting"

Recommendation 5: Enforcement

=4th | 29 Points

We want to be confident that enforcement action on illegal camping will be taken by the relevant authorities. The National Trust must be stronger on this, using meaningful financial penalties.

S. Agree	Agree	Neither	Disagree	S. Disagree
14	3	0	0	1

Strongly Agree

- We all need to be clear on 'What is illegal camping?' as this seems to be a very grey area. It is imperative that The National Trust take a stand on this issue.
- We need to make it clear that 'camping' means staying overnight in vehicles and tents.
- Give them the chance to be moved on. If they can't be moved on e.g. had a drink take names if left rubbish in morning then they should get a fine.
- The impact of illegal fly camping on visitors and residents is totally underestimated by all the authorities
- This would be the easiest and most impactful action, word of any police action would spread quickly online, however the National Trust has no meaningful legal redress, the laws of the land are ineffective for private landowners. This needs to be addressed as part of recommendation B.
- From my experience of other countries, their National Parks seem to be far better managed. ie. the people that visit them tend to be more aware, considerate and respectful than some of the visitors who come to Wasdale, who seem to reflect the growing number of young people who lack respect for the countryside.

- I firmly believe the solution lies with NT. It should introduce a severe financial penalty system for illegal camping/overnight stays. It can then outsource the enforcement as happens with car parking at supermarkets for example. NT has been unwilling to address the problem for years and we are now suffering the consequences of their lack of action as are their rangers. They need to worry a lot less about adverse PR from a group of people who care nothing for the environment and the people who live and work in it. National Trust should be held to account at the highest level.

Strongly Disagree

- I don't like the idea of inflicting a fine on individuals. If the NT doesn't have an ability to educate the public to prevent such behaviour, then alienating these offenders will only push the problem onto other parts of the National Park.

Recommendation 6: Visitor travel 1

6th | 24 Points

The Shuttle bus is a great asset. It would be strengthened if there was sustainable long-term funding (not temporary, short-term) and if the buses were more regular and reliable, running for longer hours (later at night).

The Shuttle bus needs to be better publicised so more people are encouraged to use it, with clearer signage, and it needs to be marked clearly as the 'Wasdale Bus' or 'Wasdale Explorer' for example. Visitors may also be encouraged to use the bus if live information was available.

There is also an issue about larger buses getting stuck. We would like to investigate the possibility of the service being more locally driven, in conjunction with various partners (learning from the Ullswater SITU model).

S. Agree	Agree	Neither	Disagree	S. Disagree
11	5	0	1	1

Strongly Agree

- We should not forget that Muncaster (the other major attraction in the area) wishes to be involved and work with us as I suspect will other businesses on route incl some in Eskdale

Disagree

- Need to consider if the bus really helps around the lakeshore traffic as many visitors are bringing significant equipment with them that wouldn't fit on the bus.

Strongly Disagree

- Need to consider if the bus really helps around the lakeshore traffic as many visitors are bringing significant equipment with them that wouldn't fit on the bus.

Recommendation 7: Visitor travel 2

7th | 22 Points

We are faced with a very difficult challenge; we are concerned about car parking and traffic but at the same time are extremely reluctant to limit the opportunity for others to enjoy our beautiful valley. Finding solutions to this challenge is very hard. However, we would like to better understand how one possible solution might work. We would like an investigation into the pros and cons of a pre-booked car parking system similar to the one at Loch Lomond where people are able to pre-book car parking spaces online. We appreciate this is a complex issue

which needs time to be explored in depth.

This system could include all local car parks (irrespective of who owns them), with a fair pricing mechanism and reasonable charges. Such a system would need to be coupled with adequate enforcement like in Snowdonia and a shuttle bus running at the same time. As part of the investigation, the impact of such a system on Wasdale Head would need to be clarified.

S. Agree	Agree	Neither	Disagree	S. Disagree
8	6	4	0	0
Strongly Agree - For this to work a regular, reliable, free and appropriately sized bus system would be needed - It must be stressed that although you can book in advance, you can also book when you've arrived in the car park. Plans change.				
Agree I Agree with what has been said but Disagree on some points too but not sure if this is the place to have this say :- On-line booking systems are all 'well and good' if you have the technology to use them. I, myself have no smart phone and do not shop on-line. Therefore any person like myself would be discriminated against being able to park in the valley BUT In the future everyone will have this tech and knowledge as they will grow up with it - but at this present time there are very many who do not. Look at the possibilities of securing car parking out of the valley - more heavily reliant on the shuttle bus service? Car Parking spaces are limited in the valley. Perhaps look to open up other fields as parking during busier periods - summer hols etc? Could certain car parks have Time Limits set on them? Say Half Days/Full Days etc. Perhaps certain areas could be ticket based 'Short Stay' bays - for example - maximum stay an hour - where cars move on to let others enjoy the views/picnic etc. I Agree with the need for enforcement (as in Snowdonia). I feel this is such a complex issue with no easy answer but would like to have further discussions to resolve or come up with some solutions.				
Neither - I think it would be interesting to see positive and negative on the possible situation but need to understand from all involved including this panel that a lot of research needs done before any consideration of acting on this - I am concerned that we are getting distracted here and fudging the difficult choices. We should be looking for innovative solutions to the benefit of all. Excluding/limiting cars at certain times may be a huge benefit and improvement to the visitor experience and I suspect will help maintain this beautiful iconic valley and the businesses in it. We should not be dominated by car parking revenues or the possible loss thereof. Surely we can come up with an imaginative valley friendly scheme which supports and benefits all the businesses by ensuring people can get where they want to be while offering the opportunity for improved pricing to business.				

Recommendation 8: Visitor information and education 2

8th | 21 Points

There are opportunities to share good information with visitors before they arrive and once they are here. To be effective, visitor education needs to use several routes, which we will work on together:

- Refresh the existing website for the valley as a home for key messages for visitors.
- Booked visitors should get a welcome pack/link to the valley website for things to do and key messages. Encourage them as visitor ambassadors.

- Use Nether Wasdale village hall as an information point. (The Old School building at Wasdale Head could also be used as a visitor information point, if brought into community ownership.)
- Social media, linked to web presence and existing local networks, could include active work with 'influencers' (with Cumbria Tourism and the National Park).

S. Agree	Agree	Neither	Disagree	S. Disagree
8	8	0	1	1

Strongly Agree

- Education is key but you also need to change people's attitudes.
- Educational signage could also be put up in all the pub/hotel toilets, The Sawmill and Barn Door shop.
- See [Recommendation 3]

Disagree

- Yes, the school at Wasdale Head ought to be used as a basis for public conveniences. I don't believe that the size of the building will accommodate anything other than that without compromising the useful amount of space.

Strongly Disagree

- The village hall at Nether Wasdale is an absolute red herring. Nobody visiting Wastwater or Wasdale Head comes through Nether Wasdale. The majority come in from Santon Bridge direction but whether from there or Gosforth you bypass Nether Wasdale so it would be a complete waste of money, time and resource. We should concentrate information via signage, exiting businesses, websites/social messaging and an information point at the old school at Wasdale head

Recommendation 9: Visitor levy

9th | 19 Points

To support improved infrastructure, we would like to explore existing examples of a visitor levy to understand the pros and cons and mechanisms, for collection, holding and spending any funds. (This could apply to 3 Peaks groups, for example.)

S. Agree	Agree	Neither	Disagree	S. Disagree
8	5	4	0	1

Neither:

- I'm not sure that you could charge certain people and not others but understand that visitor levy systems are applied in other countries. I would need to understand how it works in other places.
- Would be interested to see how it's affected areas but would have to be a business choice if it was placed on business in the valley.

Strongly Disagree

- I find focusing on a particular visitor type, to be singled out to pay a fee, unfair.

